



North Sydney Community Centre

Frequently Asked Questions

Q: Do the public have access to the playground?

A: Yes the playground is shared and a public facility.

Q: How much is Public Liability Insurance and where do I pay it?

A: Public Liability Insurance is a compulsory fee of \$45 to be paid directly to North Sydney Council (who are separate to North Sydney Community Centre).

Q: How do I secure my booking?

A: A non-refundable 30% deposit secures your booking.

Q: When do I pay for the remainder of my booking?

A: The final payment is processed the week of the booking.

Q: Do we have access to the kitchen?

A: We try to accommodate everyone, however if the Kitchen is booked, you will not be able to access it under any circumstances. If available, there is a surcharge to utilise the Kitchen with your booking.

Q: Can I use the oven?

A: Normally if you would like use of the oven you will need to book the kitchen. This will mean you have sole access to the kitchen during your booking time.

Q: Can we have helium balloons?

A: Due to WHS reasons we cannot allow helium balloons INSIDE, as strings on the balloons get tangled in the fan motors, which can be a fire hazard. Please note the Fire Department call out fee is \$1500 and charged to the HIRER.

Q: Where do I put my rubbish?

A: You are required to take all rubbish and recycling with you. Please remember to bring your own rubbish bags and boxes to take away recycling. These items can be deposited in the bins in the council car park near the Centre.

Q: Where can I park?

A: There is parking available at Ridge Street Car Park (free on weekends unless a special event has been arranged by North Sydney Council) and the Council Car park (free on weekends) off McLaren Street. If your booking is on a Saturday that coincides with the

Northside Produce Market please note you may need to allow more time to secure a park in Ridge Street Car Park. There is no access to the rear of the Centre.

Q: Why is there a maximum room capacity?

A: To ensure you meet the Public Liability Insurance requirements and ensure an enjoyable experience for all users of the Centre. The maximum capacity is the total number of adults and children combined.

Q: What about cleaning for COVID-19?

A: There will be a plastic tub with cleaning materials in the room on the day, and you will be provided with a cleaning checklist.

Q: What about other COVID-19 protocols?

A: NSCC has a COVID-19 Safety Plan in place, including tracing protocols. We are abiding by the 2 square metre rule in restricting the amount of people allowed in each room. Please ensure you, and all in attendance, practise good hygiene and physical distancing. Weather permitting, please keep the windows and doors open. Wall mounted hand sanitisers are throughout the Centre, and we encourage everyone to wash their hands thoroughly during your time at NSCC.

Q: Can we have dogs at the Centre?

A: No, Under the Companion Animals Act 1998 - Section 14, dogs are prohibited 10m of any children's playing apparatus.

Q. Can I have a jumping castle?

A: Yes, you are most welcome to have a jumping castle in the playground (not in the building). Please email info@northsydneycentre.com.au for more information.

In line with our vision of sustainability, we discourage the use of single use plastics; including balloons, single use cutlery, and plates. Please consider the environment when planning your party.